
PRODUCT BULLETIN #3196

To: Our Valued Hemodialysis Customers

From: Michael Verguldi, Product Manager - Medical

Date: November 14, 2014

Subject: **Siemens Hemodialysis Water Systems**



Background

On March 25, 2013 Cantel Medical Corp, through its Mar Cor Purification, Inc. (MCP) subsidiary, purchased the hemodialysis water business from Siemens Water Technologies (nka Evoqua Water Technologies). The acquisition ended the manufacturing of their medical devices and systems specifically used in this marketplace. This included, but is not limited to, complete water treatment systems, the Med-RO™ Reverse Osmosis (RO) machine, BICARB50/100 bicarbonate mixing and dispensing systems, acid delivery systems, and recessed patient station boxes.

This Product Bulletin is to inform you that all hemodialysis related medical products and complete water treatment systems from Siemens Water Technologies will no longer be supported by MCP after December 31, 2017. Furthermore, MCP reserves the right to discontinue product support at any time if manufacturing or product availability has been compromised.

Action

MCP will continue to support these products with spare parts and technical assistance by contacting our Technical team at 1-800-633-3080 Ext. 2904 through the period as stated above. MCP will not update, modify, or do any other type of improvements on these products unless dictated by safety concerns to the operator or the patient. For all other inquiries, please contact your Regional Sales Manager.

Be advised that after December 31, 2017, the use of all hemodialysis related medical products and systems associated with the heritage Siemens Water Technologies group needs to be contemplated as MCP will no longer provide technical support, field repair, or service parts.

Effective Date

November 14, 2014