
PRODUCT BULLETIN #3178

To: Our Valued Hemodialysis Customers

From: Michael Verguldi, Product Manager - Medical

Date: April 26, 2012

Subject: **V & Z Series RO Machines**



Background

The V & Z units are Reverse Osmosis (RO) machines built for central water treatment systems specifically designed for use in the chronic hemodialysis marketplace. These Class II medical devices, with models ranging from 2,000 to 14,000 GPD, have been available for over twenty years making it an industry standard as a reliable means of producing AAMI quality water for patients requiring hemodialysis therapy.

Mar Cor Purification (MCP) has decided to discontinue offering the V & Z Series machines as we begin moving towards newer technologies. Hundreds of these machines are in the field today and we are confident that they will continue to perform as intended. We continue to support the chronic dialysis marketplace with our other successful lines of central RO product offerings.

Action

As of the Effective Date, the V & Z Series central RO machines is officially discontinued and will no longer be offered or sold anywhere in the world. MCP will not update, modify, or do any other type of improvements on these products unless dictated by safety concerns to the operator or the patient. Be advised that after May 1, 2019, the use a V or Z Series RO machine needs to be contemplated as MCP will no longer provide any technical support, field repair, or service parts.

Support for these devices will continue for the next seven years with parts and both technical and field help except for any high voltage V/Z RO's as they were discontinued in 2003. MCP reserves the right to discontinue product support at any time if manufacturing or product availability has been compromised. Customers can continue to receive product assistance on all non-high voltage V/Z RO's by contacting Technical Support at Ext. 2904. Technical documentation and information will remain available.

Effective Date

May 1, 2012